COMPLAINTS PROCEDURE

At Elite Physios we are committed to providing high-quality service in a professional, respectful, and patient-focused manner. If you are unhappy with any aspect of our service, please inform us immediately so we can have the opportunity to resolve your concerns and improve our practice.

1. How to Make a Complaint

If you have a concern or complaint, we encourage you to raise it as soon as possible so we can address it promptly. You may:

- Speak directly to the member of staff
- Email us at: helloelitephysios@gmail.com

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